

Powder River

February 28th, 2025

AIC NEWSLETTER

**Need a good
Stretch?** Page 2

Native American
Sweat lodge Page
4

Admin clerk
position
See Page 10



MY Feb 24	TUE Feb 25	WED Feb 26	THUR Feb 27	FRI Feb 28	SAT Mar 1	SUN Mar 2
H: 47 L: 31	H: 44 L: 22	H: 41 L: 28	H: 48 L: 27	H: 52 L: 27	H: 52 L: 31	H: 47 L: 31
Mostly Cloudy	Mostly Cloudy	Mostly Cloudy	Mostly Cloudy	Mostly Cloudy	Mostly Cloudy	Mostly Cloudy

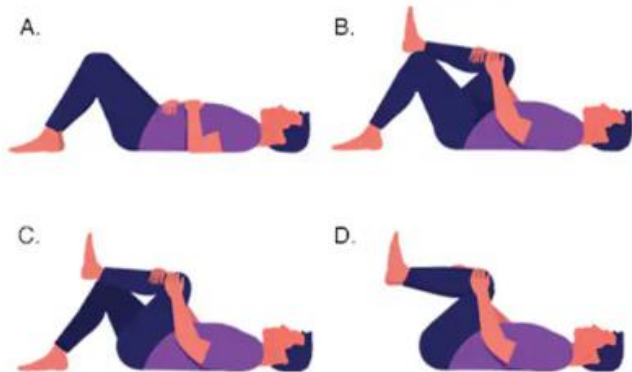
For Level Override Requests:

Please fill out an Incentive Level Override form found in your unit with the other AIC forms.

Complete only the shaded sections.

Please provide *detailed* information.

Submit the form to: Ms. Hoopes, MPB Rm. 505



Back exercises in 15 minutes a day

Back pain is a common problem that many people deal with every day. Exercise often helps relieve back pain and prevent further discomfort. The following exercises stretch and strengthen your back and the muscles that support it.

When you start, repeat each exercise a few times. Then, increase the number of times you do an exercise as it gets easier. If you're starting an exercise program because of ongoing back pain or after a back injury, talk to a physical therapist or other member of your health care team about activities that are safe for you.

Knee-to-chest stretch.

Lie on your back with your knees bent and your feet flat on the floor (A). With both hands, lift one knee and press it toward your chest (B). Squeeze your abdominal muscles and press your spine into the floor. Hold for five seconds. Return to the starting position and repeat with the other leg (C). Return to the starting position. Then repeat with both legs at the same time (D). Repeat each stretch 2 to 3 times. Do the entire routine once in the morning and once in the evening if possible.

”
“

A quote to keep in mind:

Every moment is a new beginning", "Nothing is impossible, the word itself says 'I am possible!'", "In the midst of difficulty there is an opportunity", "A journey of a thousand miles begins with a single step", "Look for something positive in each day, even if some days you have to look a little harder", "When one door closes, another opens" and "Creativity cannot be spent".

What's all the buzz about?

Honeybees are responsible for approximately 80% of all fruit, vegetable and seed crops in the U.S. Beekeepers have recently been experiencing unexplained colony collapse, a complete disappearance of bees from a hive. As part of the ODOC's sustainability project, Powder River is offering an apprenticeship level beekeeping program. The beekeeping program will be a yearlong course that is a combination of class room and hands on learning and maintaining of honey bee hives. Upon completion of the apprenticeship program you will be certified through the Washington Master Beekeeping Program and would be eligible to continue the journeyman and master levels through the Oregon State University (OSU) after release.



Minimum Requirements: one year left before release date or entering treatment; **must be outside cleared**; must have GED or enrolled to obtain GED; incentive 3 level preferably; **NO known bee allergies.**

Cost: **\$20.00 for workbook.** CD28 Instructions:

- a. Purpose: Bee Keeping Class
- b. Payable to: PRCF Art #2480

Classes start in March, 2025

If classes conflict with your work assignment, you must arrange with Work Supervisor to attend classes.

Please keep in mind that this will be an educational course and will not be counted as work, you will receive PRAS points at the level of any other education program.



To enroll please send a communication and complete a CD28 to Ms. Pimentel by 28 February 2025

NATIVE AMERICAN SWEAT/LODGE

DATE/TIME: 7 AM - 2:30 PM/MARCH 2, 2025 TOTAL AIC

PARTICIPANTS: 20 A/CS

7 AM TO 8:30 AM

CHAPLAIN WILL CHECK TO SEE THAT ALL NECESSARY ITEMS ARE PRESENT IN THE SWEAT LODGE AREA, THEN BRING GARDEN TOOLS, HOSE, AND SHREDDED PAPER INTO GATE 3. CHAPLAIN WILL REMOVE THE CABLE FROM THE PRIVACY PANELS AND SECURE IT IN THE PHYSICAL- PLANT.

- **AICS DESIGNATED FOR PREPARATIONS WILL BE CALLED OUT TO HELP SETUP.**
- **BLANKETS WILL BE GATHERED FROM R & D.**
- **THE FIRE WILL BE SET UP AND LIT.**
- **AICS WILL SET UP THE SWEAT LODGE.**
- **FOOD SERVICES WILL PROVIDE SACK LUNCHES AND WATER.**

8:30 AM TO 1:30 PM

- THE REST OF THE NATIVE AMERICAN INMATES ARE CALLED OUT TO GATE 7.
- 9:00 AM EVENT COMMENCES.
- AICS WILL BE **OUTCOUNTED** DURING 11:00 AM FORMAL COUNT, USING THE OUT- COUNT SHEET.

1:30 PM TO 2:00 PM

- 1:30 PM EVENT ENDS.
- ALL AICS CLEAN UP AND DECONSTRUCT THE SWEAT LODGE.
- THE FIRE IS FULLY EXTINGUISHED/PUT OUT.
- 2:00 PM EVERYTHING IS COMPLETED, CLEANED UP AND ALL AICS ARE READY TO BE PATTED DOWN OR UNCLOTHED SEARCHED AT **GATE 7.**
- BLANKETS WILL BE RETURNED AS PER PROCEDURE.
- TOOLS AND LARGE SWEAT LODGE COVERS ARE RETURNED TO THEIR PROPER PLACES BY THE CHAPLAIN.

A/CS SHOULD NOT BE LEAVING OR ENTERING THE SECURE COMPOUND FOR ANY REASON.

THANK YOU FOR YOUR CONTINUED MAXIMUM SUPPORT



En Passant- weekly chess puzzle

Difficulty: Intermediate

Black to move

Puzzle 755552: Black to win



Last puzzle's solution

Puzzle 907049: Black to win



1. , Qc2 2. Qxc2, Rxe1+ 3. Kg2, Ne3+ 4. Kf2, Nxc2

VICTIM SERVICES PROGRAMS

RESPONSIBILITY LETTER BANK



The Responsibility Letter Bank is a structured letter writing process that provides adults in custody (AIC) with the opportunity to demonstrate responsibility for their crimes and express remorse for the harm they may have caused.

The program provides crime victims/survivors with the choice to receive information in a safe manner.

- ◆ ☐ AIC's may initiate the process by applying to participate in the program
- ◆ ☐ Crime victims/survivors may inquire with Victim Services to find if they have a letter available for them
- ◆ ☐ Victims are not contacted about the availability of a letter if they have not registered with the Bank through Victim Services
- ◆ ☐ Victims decide whether or not they wish to receive a responsibility letter and whether or not the AIC is informed that the victim received or read the letter
- ◆ ☐ Participation does not constitute permission for the AIC to make additional contact
- ◆ ☐ Victims may choose to respond to a responsibility letter through the program, however, further correspondence requires the approval to participate in the FDP
- ◆ ☐ Letters will be reviewed by the Victim Services Program for appropriateness
- ◆ ☐ Accepted AIC letters will be deposited in the Responsibility Letter Bank maintained by Victim Services
- ◆ ☐ Letters are voluntary and will not affect an AICs good time, release date, or post-prison conditions

To request additional information about the Responsibility Letter Bank, please contact Victim Services at:

**DOC Headquarters
Victim Services- Responsibility Letter Bank
3723 Fairview Industrial Drive SE Suite 200
Salem, OR 97302-4975**

ARE YOU INTERESTED IN PARTICIPATING ON AIC

COUNCIL

The purpose and function of the Adult in Custody (AIC) Council is to provide a forum for the exchange of ideas and information between the AIC population and DOC staff at Powder River Correctional Facility (PRCF). The goal for the AIC Council is to normalize the correctional setting by meeting as a group, on a regular and ongoing basis, to promote communication between AIC's and DOC representatives. This transparent flow of communication will provide an opportunity for issues/ideas to be brought forward and discussed in a respectful systematic manner finding solutions by all parties involved. AIC Council meetings are held the last Thursday of each month, or as called by any Council Staff Representative.

AICs interested in participating shall submit a short letter of interest detailing their intent and what they hope to gain as a member of the Council. Please include any prior group or Council involvement. Submit your letter of interest along with an AIC

Communication to: Officer Brinton or Ms. Hoopes. Thank you!



If You have served in the Military and have an Honorable, General
under Honorable, Medical or Mental Health Discharge

And are interested in obtaining information on Veteran Specific
Resources available to you on release

To include:

Registration in the VA Health Care System

Substance Abuse and Mental Health Treatment Program Access

Veteran-specific Shelter and Housing Program Resources – GPD,
SSVF, HUD/VASH

General Information on; -

- SSI, VA SC Comp., and NSC Pension Benefit filing and
reinstatement info

VA Regional Office, State VA, County Veteran Services, VSO/VBO
access

Employment Resources, both VA and Community
Based

VA & Community-Based Resources list in the Community of Your
Release If you meet these criteria, are releasing in the next 12
months, and are interested in these types of services, please
contact:

Ms. Luschen – MPB 518 via AIC communication

SEASONAL RECRUITMENT

Adults in Custody

Fire Team

Do you need a job skill? Would you like to work in the forest? Do you want to be trained to fight wildland fires? Then you need to apply to be a part of the DOC's Adults in Custody Fire Team.



To qualify for this exciting opportunity, you:

- Must be a Classification Level 1 Unfenced.
- Your projected **release date or start date of eligibility window for treatment program** should be after **10/01/25**.
- AICs in treatment program **CANNOT** participate in the fire crew at this time.
- You must be medically approved to work in the forest. You must be reasonably fit to perform the duties of the assignment with no asthma or heart conditions.
- You must be approved by your counselor (**Do not request authorization from your counselor. Please submit application directly to Ms. Pimentel**)
- AICs in general population will have priority
- There are limited training spots.

You will be automatically disqualified if you:

- Have been convicted of a sexual offense, including attempts
- Have been designated “predatory” in any State
- Have been convicted of Arson or attempt

Working as a wild land firefighter is long, hard, strenuous work. The hours can be 10-16 hours a day in inclement weather over uneven terrain, requiring climbing, bending, stooping, digging, and lifting up to 50 pounds repetitively. Pre-qualified candidates must pass the Pack Test (walk 3 miles with 45lbs pack in 45 minutes). If you are selected, you will be trained in wild land firefighting and possibly in chainsaw training. In addition, your training may include various natural resource topics, First Aid and CPR Certification, and Food Handlers card.

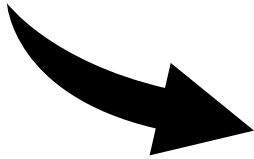
The benefits are priceless – you would be working outdoors in a natural setting as part of a team assisting the Oregon Department of Forestry in maintaining healthy forests and protecting them from wild land fires. You will receive a certificate of program completion and upon release you will have a job skill in the wildland fire fighting field.

Firefighters earn the following:

- PRAS of **14-17 points per day** (Camp Support 14 and Fire Suppression 17), **plus**
- Meritorious award of **\$12.50 per day** on fire (camp or suppression), **plus**
- Reentry Savings account of **\$12.50 per day** per fire (camp or suppression)

If you believe you meet the above criteria and would like to be considered for this work opportunity, please send a complete application form to

Ms. Pimentel, IWP Coordinator.



Admin Clerk

Admin is seeking a Clerk to aid in computer work, filing, and activities committee related tasks. Requirements to qualify to apply include:

MUST HAVE:

1. 8 months until treatment eligibility or release date
2. No Program failures
3. Clear Conduct for the past 6 months
4. GED
5. Strong work ethic, ability to follow instructions, and work independently.
6. **MUST HAVE** working knowledge of Microsoft Office – Word and Excel
7. Previous experience preferred.

Interested in the position please fully complete the CD1523 Work Application Form and send to Ms. Pimentel – IWP Coordinator.

The position open until filled by qualified.





FEBRUARY IN HISTORY

February 24, 1582 - Pope Gregory XIII corrected mistakes on the Julian calendar by dropping 10 days and directing that the day after October 4, 1582 would be October 15th. The Gregorian, or New Style calendar, was then adopted by Catholic countries, followed gradually by Protestant and other nations.

February 24, 1867 - The House of Representatives voted to impeach President Andrew Johnson. The vote followed bitter opposition by the Radical Republicans in Congress toward Johnson's reconstruction policies in the South. However, the effort to remove him failed in the Senate by just one vote.

February 26, 1848 - The *Communist Manifesto* pamphlet was published by two young socialists, Karl Marx and Friedrich Engels. It advocated the abolition of all private property and a system in which workers own all means of production, land, factories and machinery.

February 26, 1994 - Political foes of Russian President Boris Yeltsin were freed by a general amnesty granted by the new Russian Parliament.

February 27, 1950 - The 22nd Amendment to the U.S. Constitution was ratified, limiting the president to two terms or a maximum of ten years in office.

February 27, 1991 - In Desert Storm, the 100-hour ground war ended as Allied troops entered Kuwait just four days after launching their offensive against Saddam Hussein's Iraqi forces.

February 28, 1844 - During a demonstration of naval fire power, one of the guns aboard the USS *Princeton* exploded, killing several top U.S. government officials on the steamer ship, and narrowly missed killing President John Tyler.

February 28, 1986 - Swedish Prime Minister Olof Palme (1927-1986) was assassinated in Stockholm while exiting a movie theater with his wife.

February 28, 1994 - NATO conducted its first combat action in its 45 year history as four Bosnian Serb jets were shot down by American fighters in a no-fly zone.

Physical Plant Tool-Room Clerk

Physical Plant is seeking a Tool-Room Clerk to aid in inventorying tools, keeping track of work orders, supply closet inventory, tag-out process, filing, and computer related skills/tasks.

Requirements to qualify to apply include:

MUST HAVE:

- 8 months until treatment eligibility or release date
- No Program failures
- Clear Conduct for the past 6 months
- GED
- Strong work ethic, ability to follow instructions, and work independently.
- MUST HAVE working knowledge of computers and able to identify tools and their use.
- Previous experience preferred.

Interested in the position please fully complete the CD1523 Work Application Form and send to Ms. Pimentel – IWP Coordinator. The position open until filled by qualified candidate.



PHYSICAL PLANT WORK ASSIGNMENT OPPORTUNITIES

Physical Plant is accepting applications for general services. If you are interested, please submit a complete application. You must have proven trade skills listed below. If you have submitted a previous application, you may submit an updated application.

To Qualify:

Clear Conduct – DOC staff will review your overall behavior while in DOC Custody.

Desired Experience:

- Drywall
- Framing
- Experience with woodworking tools
- Carpenter
- HVAC
- General Construction Skills
- Painter
- **PLEASE complete the CD1523 Work Application Form and send to MS. PIMENTEL ASAP**

IWP Position

NEW HOPE – POWDER PALS PROGRAM

Interested AICs are welcome to apply

New Hope for Eastern Oregon Animals (New Hope – Powder Pals) partnered with the Powder River Correctional Facility, Oregon Department of Corrections, since early 2011. A key focus of this work has been the ability to provide meaningful work for inmates in training homeless dogs. More specifically, the program assists homeless dogs lacking obedience skills and behavioral issues that limit the animal's ability to be re-homed successfully. New Hope for Eastern Oregon Animals is a Private Non-Profit whose purpose is to improve the lives of animals through kindness, understanding and respect. Their purpose is to rescue and rehabilitate animals in Eastern Oregon, increase awareness of animal well-being through education, and encourage a caring and safe environment for animals.

Work duties will include are but not limited to the following:

- Always follow the training program. Failure to follow the program will result in immediate removal from the program and may result in disciplinary action.
- Conduct or assist with scheduled training sessions.
- Conduct or assist with socialization of the animals.
- Follow the schedule of activities for the animals.
- Exercise animals daily.
- Keep a daily log of the animal's progress in the program.
- Feeding and watering following recommended daily amounts.
- Remove solid waste from kennel areas (inside and outside), and any other area as needed using approved Personal Protective Equipment (PPE).
- Clean kennel area (inside and outside) using appropriate chemicals and PPE.
- Must be willing to work in a variety of weather conditions.

Qualifications for opportunity to apply:

1. In compliance with DOC Case Plan
2. No major misconduct reports within the last 6 months
3. Minimum of 6-8 months remaining on sentence
4. No history of animal neglect or abuse
5. Willingness to work as a team, open to new training ideas, willingness to make a difference to an animal
6. Be motivated for change and have a good attitude
7. Must be able to lift 50 lbs.

IF YOU ARE INTERESTED, PLEASE SEND **AN APPLICATION FORM TO MS. PIMENTEL**



February 2025

SUN	MY	TUE	WED	AUTUMN	FRI	SAT
26	27 Turn in CD-28s for tickets by 9pm	28	29	30	31 Coffee, Photo & Activity Tickets Delivery A&O CLASS	1
2	3 Turn in CD-28s for tickets by 9pm	4	5	6 PRAS Payday	7 Coffee, Photo & Activity Tickets A&O CLASS	8
9	10 Turn in CD-28s for tickets by 9pm	11	12	13 Coffee, Photo & Activity Tickets Delivery	14 A&O CLASS	15
16	17 Presidents Day Turn in CD-28s for tickets by 9pm ADMIN CLOSED	18	19	20	21 Coffee, Photo & Activity Tickets Delivery A&O Class	22
23	24 Turn in CD-28s for tickets by 9pm	25	26	27	28 Coffee, Photo & Activity Tickets Delivery A&O Class	1



Financial Services

Informational Briefing

Adult in Custody (AIC) 2025 Tax Information

The Department of Corrections (DOC) will not provide federal or state tax forms to AICs.

- AICs may write or call the Internal Revenue Service (IRS) or Oregon Department of Revenue to request tax forms.
- AICs may elect to reach out to their friends and family to request they send tax forms in through the mail. All incoming mail is subject to the Departments rule on mail, 291-131-0025.
- DOC staff / legal assistants are not authorized to provide tax advice or status updates on filings to AICs.
- AICs may appoint a qualified and trusted person as their power of attorney (POA) to assist with the tax filing process. POA forms can be obtained by submitting a Library Request form (CD1714).
- DOC will only issue 1099 (MISC/INT) to AICs who meet specific IRS minimum requirements.
 - ✓ 1099 MISC issued to AICs who have received \$600 or more in PRAS.
 - ✓ 1099 INT issued to AICs who have accrued \$10 or more in interest.

**State and Federal
taxes due date:
April 15th,
2025**

AICs will need to use
their own pre-
addressed postage
paid envelope for tax
correspondence and
filings.

Oregon Department of Treasury Tax Forms Requests	Internal Revenue Service Tax Forms Requests
Department of Revenue P.O. Box 14999 Salem, OR 800-356-4222	Department of Treasury Internal Revenue Service Ogden, UT 84201-0002 800-829-3676

AICs may submit an AIC Communication form to Business Services (electronic communication option preferred & available on the tablet). Friends and Family



Due to hoarding of clothes and R&D having a need to keep a proper inventory, AICs who are found with excess clothing can receive an automatic 8-24 Hour Conduct Order. Please do not go through the clothing binds but wait for clothing exchange day Monday (GP) 7am, Tuesday (Programmers) 7am, Thursday (Programmers) 7am, Friday (GP) 7am.

AIC Handbook **J. Personal Hygiene/Dress Code**

18. Facility/State property you are authorized to have in your possession.
 - a. 2 pair of blue jean pants
 - b. 3 pair under shorts
 - c. 3 pair regular socks
 - d. 2 full sets of thermal underwear (seasonal)
 - e. 1 Heavy jacket
 - f. 1 stocking cap (beanie)
 - g. 2 padlocks for top bunks (drawer and mud locker)
 - h. 3 padlocks for bottom bunks (drawers and mud locker)
 - i. 3 T-shirts
 - j. 2 sweatshirts
 - k. 1 chambray shirt (general population)
 - l. 2 chambray shirts (Alternative Incarceration Program-AIP, if sweatshirt is returned)
 - m. 2 towels
 - n. 1 pair red shorts (return if blue shorts are purchased)
 - o. 1 pair state sneakers (return if personals purchased)
 - p. 1 pair work/snow boots (if job required)
 - q. 2 pair boot socks (if job required)



AIC Newsletter Article – 2022

Prison Rape Elimination Act (PREA Information)

The Oregon Department of Corrections (ODOC) has a zero-tolerance policy for sexual abuse, sexual harassment and for retaliation for reporting an incident. You may report in person to any staff, through an AIC communication, through the grievance system, by calling the PREA hotline by making a language selection, then dialing 91 from any AIC phone.

Filing an Anonymous PREA Report

If you are uneasy about filing a PREA allegation, you may file an anonymous report with an outside agency.

You may write to:

Governor's Constituent Services Office
900 Court Street NE, Suite 254
Salem, Oregon 97301

Please indicate in the beginning of your letter you are filing a PREA allegation, and you are requesting to remain anonymous. The Governor's Office will refer all anonymous allegations to the DOC PREA Coordinator to assure an investigation is completed based off the information that is provided.

Opposite Gender Viewing/Announcements

Opposite gender staff announcement themselves when entering a housing unit by ringing a bell. This must be done any time the status quo of the gender supervision on a housing unit changes (if there is already an opposite gender staff on the unit then there is not needed to re-announce). When you hear the doorbell, opposite gender staff will be entering the housing unit so please make sure you are covered up appropriately.

It is also important you undress in the appropriate locations. If you are in a bunk area, there are cameras throughout the facility so the designated changing/bathroom areas are the only areas you should be without undergarments. Opposite gender viewing may happen incidentally when staff are conducting routine cell checks. You can minimize this by keeping aware of the gender of supervision in your housing unit and ensuring you cover up when possible.

Community-Based PREA Advocacy (Support) Program

ODOC has partnered with community based, confidential advocates of sexual abuse victims to provide services to AICs.

AICs at ODOC who have experienced sexual abuse may reach a community-based advocate by making a language selection, entering your AIC PIN, then press 0*711 AIC telephone systems, or may request a private call through the PREA Compliance Manager at the facility. Advocates provide victims of sexual abuse information about their options, resources, information, and emotional support. There is no charge for calls to advocates.

The community-based advocacy crisis line is for individuals needing assistance coping with sexual abuse related issues and should not be used for other purposes.

Telephone calls and mail with community-based advocacy centers is considered privileged communication and will be handled like legal calls/official mail. All advocacy calls are not monitored or recorded.

Advocates provide confidential support and crisis intervention, inform you about the investigation and medical examination process, educate you about healing from sexual abuse and offer resources and referrals

Advocates will not tell you what to do, communicate with the institution unless you request them to do so and sign a release and will not provide legal advice.

Community-based advocacy centers provide sexual abuse support to people of all genders. Community-based advocates will not report unless you request them to do so and if you sign a release of information.

Just Detention International Headquarters is a national advocacy resource and can be reached at:

3325 Wilshire Blvd., Suite 340
Los Angeles, CA 90010

If you have any other questions regarding PREA, you may ask any staff member, write the PREA Compliance Manager at your institution, or you may write:

Ericka Sage PREA Coordinator
Oregon Department of Corrections
3723 Fairview Industrial Drive, SE
Salem, OR 97302

Get Life Right

10 WEEK COURSE

CLASSES BEGIN:

TUESDAY, MARCH 25, 2025

1:00 PM – 2:30 PM

EAGLE CAP ROOM IN MULTI PURPOSE BUILDING



Please join this 10-week class to help you craft a better life on the inside that will follow you to the outside!

This staff facilitated class will be 1.5-hours long. You will be given a book that is yours to keep, have assigned homework and the opportunity to participate in group discussions. Upon successful completion of this course you will receive a certificate. **You will earn 1 PRAS point per class.**

You must have at least 10 weeks left before releasing. If you choose to enroll, consistent attendance, feedback and respectful communication are keys to a successful course experience.

If you have questions OR wish to enroll in the course, please send an AIC Communication to Ms. Hoopes, MPB Rm. 505.

APPLICATIONS ARE DUE TO MS. HOOPES BY MARCH 10, 2025—NO EXCEPTIONS

ODOC Health Services presents:

An EHR Short-Story



...there was a man named Mr. T. He had some health problems, but luckily, Health Services at the Oregon Department of Corrections had a special computer system called an Electronic Health Record (EHR) to help the doctors, nurses, dentists, and BHS work together.



One day, Mr. T had a really bad toothache, so he went to see the dentist, Dr. Larkin. Dr. Larkin looked at Mr. T's electronic health record (EHR) and saw that he had a lot of cavities in the past. He made a plan to fix Mr. T's teeth and asked the rest of the healthcare team to help.



Dr. Larkin talked to Nurse Ana. Together, they noticed that Mr. T was scheduled for sick call because of headaches and feeling tired. Nurse Ana met with Mr. T and updated the EHR with this new information. She thought it was important for Dr. Patel, the main doctor, to check it out.

Dr. Patel read the updated EHR and thought that Mr. T's tooth problems might be causing his other symptoms. She spoke with Dr. Larkin and Nurse Ana, and they decided to do some tests to make sure everything was okay with Mr. T.



Around the same time, BHS Martin met with Mr. T because he was anxious and sad. After looking at the EHR she saw that Mr. T had been recently seen by Dental and Medical and she knew pain can affect feelings. BHS Martin helped Mr. T find ways to feel better.

Thanks to the EHR system, everyone could share information and work together. Mr. T's dental issues were treated, his headaches went away, and he felt happier. The EHR helped make sure Mr. T got the care he needed.